Controlling your lab work collection and delivery

Labway



For a laboratory, to provide exceptional service, the effort must begin even before the samples reach the laboratory. Accurately collecting and effectively transporting samples and other items between the customers and the laboratories, sets the tone for the quality of service that is to be expected. To perform these tasks in the best way possible, an advanced and intelligent system is needed to assist phlebotomists and couriers to manage their work while enabling managers to track and review the performed tasks.

LabWay, an intuitive and easy to use mobile application, enables the traveling phlebotomist and courier to collect and deliver samples, consumables, and packages from clients to lab and vice versa. The application pulls the collection points from the lab and assists the phlebotomist in planning his / her day.

Comprehensive solution

LabWay displays the list of locations (clinics, patient service centers, nursing homes, and home pickup) in the route, sorted by distance from his the current location. Upon arrival, the list of all required collections is displayed, including the patient's phone and room numbers, samples to collect, and collection instructions. Visits and collections are logged and can be tracked in real time by the lab back-office. A sample's chain of custody is maintained from collection through delivery, until completion.

Cost reduction

LabWay improves the phlebotomist's time management, reduces the lab travel costs, and instructs the phlebotomist as to the optimal type and amount of tubes. The laboratory can rely on accurate routes capturing, including timestamps of arrival and collection, which enables accurate travel charges to be sent for insurance reimbursement.

Process monitoring

LabWay is directly linked with the LIS, enabling the lab back-office to monitor and adjust the travel plans with new stops and collection needs in real time. Turnaround time reports and alerts can be generated based on actual collection time.

Improved customer service

LabWay enables the traveling phlebotomists to plan their day properly, and arrive prepared. The application clearly indicates the schedule and enables phlebotomists to easily contact and notify patients and clinics on their ETA.

4	My route – travel plan display by type and distance
0	Integration with mobile navigation
-	Check in / Check out – accurate timestamps upon arrival and departure
2	My collections – detailed patients list in each location
ΞŪ	Collection and handling instructions
P	Communicate with clients by the swipe of a finger
\otimes	Patient positive identification
00	Accurate collection – color display of containers and comments
	Camera enabled – scan sample barcodes with the mobile's camera
(<u>O</u>)	Shipment log – from samples to packages
Ēţ	Visit log – displays the collection stops
ė.	Environment friendly - Paperless process
	Android and iOS enabled

NeTLIMS - a boutique LIS vendor

Experience and expertise

Twenty years of international experience in developing and implementing Laboratory Information Systems for clinical laboratories has established NeTLIMS as best of breed among LIS providers. Over these years, we have accumulated many impressive successful installations, delivering solutions to large laboratories and multi-site networks with unique and complex needs.

Innovation

As an innovative company and industry leader, our aim is to leverage our technology to enable laboratories to get the most out of their facilities by attaining maximum efficiency and focusing on business growth.

Partnership

The success of our partners is our number one priority, which is why we are committed to providing the best possible response to all requests and inquiries. Our team accompanies the customers on site, from the beginning of the installation process to its successful completion. Our goal is to make the implementation process as smooth as possible.

Service oriented

As a boutique company, we pride ourselves in providing personalized service of the highest standards, by catering to the specific needs of each laboratory that we serve.



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